

PI Express

Priority Support Services



R-EXPRESS

- Priority response for remote support
- Priority response for on-site requests
- Extended Global Support access

PI Express

PI's highest priority support service.

- Reduced downtime through prioritized support for both remote and on-site requests
- Global support for ad hoc out of hours support service
- Unlimited service support requests
- 33% discount off PI's on-site customer training program

Ordering Information

R-EXPRESS

Priority support for all PI products covered under an active warranty policy. Individual service packages for each customer location.

On-site support services are charged at the standard on-site rate based on customer location.